# Door trimming information

Trimming doors is a service that is requested from time to time. We do provide this service. However the doors we shave must fit certain parameters. Listed below are doors we cannot shave or trim for any surface.

## Exterior doors

Shaving an exterior door will cause unwanted drafts during colder months. This will
raise the customers' heat bill. We recommend the customer have the door reset by a
professional door company.

#### Metal doors

- Our installers do not carry the proper equipment to cut a metal door. This also requires a professional.
- Doors with Mirrors on them
  - o The mirror must be removed before we can take the door off the hinges
- Doors with glass on them
  - We cannot be responsible for the glass breaking when the door is removed.

#### Bi-fold doors

- We cannot guarantee the metal hardware will fit back in place once the door has been shaved or trimmed. In most cases this type of door can be addressed by adjusting the hardware without actually shaving the door.
- Hollow doors that have been previously shaved
  - If the door is hollow and has been previously shaved or trimmed there is an increased chance of damaging the door or causing splinters in the bottom of it. This happens because the strip of wood at the bottom of the door has been cut into once and may not be sturdy enough to handle another trim.
- Doors wider than 3lf
  - As the door gets wider the added weight impairs the carpenters' ability to keep it steady using standard equipment. We are not set up with carpenter trade tools.

### Custom doors

There are times the door itself is either too heavy for us to handle or the wood work is too ornate. Normally customers who invest in these types of door do not want a "flooring contractor" to play with their investment. The customer will normally want their own carpenter to handle this type of project.

We do like to send out a qualified person to perform this task. If we are on the jobsite installing a wood or laminate product this will not require a separate trip to the house. If we are installing carpet we will need a second trip for a wood person to address this service with the customer. The reason we like to have a wood person on site is to avoid doors getting cut or shaved incorrectly. Most carpet installers are not qualified to trim a door properly.